

Terms and Conditions

Eligibility

1. This Contest will be governed by these Terms and Conditions, and participants agree that they have read and understood these Terms and Conditions and will be bound by them. Participation is voluntary.
2. The Organizer of this Contest is Mattel Continental Asia Sdn Bhd with its business office at Level 19, Tower 3 Avenue 7 Bangsar South, No 8, Jalan Kerinchi, Bangsar, 59200 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur, Malaysia (hereafter referred to as the “Organizer”).
3. This Contest is open to all citizens and permanent residents of Malaysia above 18 years of age. This Contest is not open to employees and immediate families of the Organizer, their affiliates and/or related companies, distributors, and advertising agencies.

Duration

1. The Contest will run from 1st August 2025 (12.00am) – 30th September 2025 (11.59pm).
2. The Organizer reserves the right to shorten or extend the contest period without prior notice. All entries received outside the contest period will be disqualified automatically.

Submission of Entries & Qualifying Criteria

How to Participate

Participants are required to follow the below steps to join this contest:

1. From 1st August – 30th September 2025, you will need to *purchase of any Mattel products worth RM30 and above in a single receipt. Keep the receipt. *Purchase receipts dated from 1st August – 30th September 2025 is eligible for this giveaway.*
2. Submit Full Name, Handphone Number & Receipt to this email address by scanning QR Code: Mattel.SEA@mattel.com



3. Stand A Chance to win:

5x Grand Prizes: Gold Pendant (worth RM388)

50x Consolation Prizes: TNG E-Wallet Pin (worth RM50)

4. Total of 5 (five) lucky winners followed by 50 (fifty) consolation prizes with the highest spending entries while following the contest requirement above wins.

1. The Organizer and the companies involved are not responsible or liable for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail on account of technical problems or traffic congestion on the internet and/or websites.

2. By entering the Contest and submitting the receipt of purchase, will be the proof of participation for this contest.

3. Any submission of entries after 11:59pm on 30th September 2025 will not be accepted

Winners' Selection and Judging

1. Winners will be announced on 17th October 2025 and contacted via Mattel's Facebook page, MR. D.I.Y's Facebook page, MR. TOY's Facebook page, and will be contacted via Email / Mobile Phone.

2. Total of 5 lucky winners with the highest spendings and follow the contest requirement above will be selected by the organizer, & the winners will be rewarded with the prizes below:

5x Grand Prizes: Gold Pendant (worth RM388)

50x Consolation Prizes: TNG E-Wallet Pin (worth RM50)

3. The total of 5 lucky winners will be chosen based on *the highest spendings*. For example: 1st Place RM200, 2nd Place RM150, 3rd Place RM100, etc....

4. Winners are required to send receipt of purchase containing the following details: Name, Mobile Number, Email Address & Receipt dated any time from 1st August – 30th September 2025.

5. In the event that the winners are unable to submit the receipt of purchase, the Organizer will appoint an authorized fulfilment agency representative who will be revealed via Personal Message to the winners on the winner announcement day.

6. Winners are required to liaise with the said representative to provide the original receipt of purchase submitted along with details including Full Name, Mobile Number, Email Address & Mailing Address within 3-5 days from the date of winner announcement.

7. Any submission of details 14 days after the winner announcement date will not be accepted.

8. The Organizer shall reserve the right at its absolute discretion to review and vary the Winners' selection process contained herein at any time without prior notice. The judges' decision is final. The Organizer reserves the right to make the final selection of Winner(s) and no correspondences will be entertained on the selection of this Contest Winner(s).

Prizes

1. The Organizer retains sole discretion to withhold prizes without liability if in its view a winner is ineligible, disqualified, the entry is invalid, or a winner does not meet the necessary requirements as set out in these terms and conditions.
2. The winners may be required to provide a written acknowledgement of acceptance of all the Terms and Conditions of the Contest, as well as a written acceptance of the prize itself.
3. The winners are responsible for all applicable taxes and expenses not specified in the prize description.
4. The finalists will be announced via Mattel's Facebook page, MR. D.I.Y's Facebook page, MR. TOY's Facebook page, and will be contacted via Email / Mobile Phone. Should the eligible winner fail to share their details in the allocated time, i.e. did not send "Personal Message", the Organizer reserves the right to select the next qualified finalist. The Organizer will not be held liable in the event the eligible finalists fail to contact The Organizer in the time frame given for whatever reasons.
5. Processing and delivery of the prizes will be delivered in 8-12 weeks upon collection of all winner's details.
6. The Organizer reserves the right to select an alternative winner in the event that the Organizer has reasonable grounds for believing that a selected winner has violated any of these Terms and Conditions.

Rights of the Organizer

1. Any prize redemption request or appeal from the winners will not be entertained 3 months after the contest end date.

2. The Organizer reserves the right to substitute any prize with another of similar value without prior notice. All prizes are not transferable, non-refundable and non-exchangeable for cash. The value of the prize is correct at the time of printing. All prizes are given on an “as is” basis.

3. Acceptance of prize constitutes permission to the Organizer and its agencies to use the winners’ names and/or Photos for purposes of publicity, advertising and/or trade without further compensation or notice.

4. By participating in this Contest, participants agree to be bound by the official Terms and Conditions and decisions of the Organizer.

5. The Organizer reserves the right to modify, annul or rescind the terms of the Contest without further notice. The Organizer’s and the judges’ decision on any matter concerning the Contest is final with respect to any aspect of the Contest, including the determination of the winner(s) and selection of photos to be featured in magazine or in any form. No challenges to the selection of winners will be entertained.

6. By participating in this Contest, participants consent to give their personal information and the Organizer reserves the right to publish, use the winners’ names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organizer.

7. By participating in this Contest, the Organizer reserves the right to select winning entries, editing and uploading entries onto the Mattel Facebook page or its affiliate Facebook pages.

8. The Organizer, in its sole discretion, reserves the right to modify this Terms and Conditions without any prior notice.

9. The Organizer will not be responsible for any missing, damaged, delayed packages or late notices that were caused by factors outside of the Organizer’s control.

10. Judges’ decision is final. Correspondence will not be entertained.

Liabilities and Responsibilities

1. All ancillary costs associated with the receipt or use of the Prizes, whether direct or indirect, including without-limitation charges, expenses, taxes, costs, transportation, meals, insurance, visa, etc., are the sole responsibility of the participants.
2. The Organizer and its entities assume no responsibility and shall not be held liable for any accident, harm, damage, losses (including but not limited to indirect or consequential loss) or charges, injuries, unforeseen circumstance, and any inconvenience or any other liabilities of any nature whatsoever arising through participation of this Contest or in connection with the fulfillment of any prize, nor for any changes in dates or in times or cancellations which may prevent the selected winner(s) from taking the original prize offered or any part of the prize, or for lost or stolen prizes.
3. Participants release the Organizer and its respective divisions, affiliates, subsidiaries, branches, directors, officers, employees and agents, as well as all others associated with the development and execution of this Contest, from and against any and all liability with respect to or in any way arising from this Contest and the awarding and use, misuse or possession of the prizes, including liability for any personal injury or death except where prohibited or limited by law.

Privacy Notice

1. We collect your personal information, specifically your name and contact particulars, to enable you to enter this Contest and for related administration purposes. If you do not give us these details, you are unable to enter this Contest. Subject to some exceptions permitted by law, you may request access to your personal information while we retain it. Reasons why will be given if access is denied. Your personal information will be securely destroyed once any statutory or other records retention period expires. By entering this Contest, you consent to the processing of your personal information as described in these Terms and Conditions. If you have any questions regarding our Privacy Policy or concerns on the processing of your personal information, please call our hotline 1 800 222 565.

2. You acknowledge that the Organizer and its Contest Partners will store your Personal Data for a reasonable period of time to complete the above purposes and the Organizer, and its Contest Partners will comply with the Personal Data Protection Act of 2010 and other relevant data privacy regulations.

3. By participating in this contest, you also consent Mattel Continental Asia Sdn Bhd group of brands to forward future marketing communication.